

Modern Slavery & Exploitation – Our Commitment

We want everyone who comes into contact with our service — service users, families, clinicians, and contractors — to feel safe, respected, and treated fairly.

Why we're sharing this

Sometimes the term “*modern slavery*” can sound frightening or confusing.

This page is here to explain, calmly and clearly, what it means for our service and what support is available if something doesn't feel right.

Reading this does **not** mean there is a problem or that anyone is suspected of anything.

What we mean by modern slavery

Modern slavery can include things like:

- Being forced to work when you don't want to
- Being controlled, threatened, or pressured
- Not being paid fairly or being treated unfairly
- Someone taking advantage of vulnerability

It can affect adults and children, and it doesn't always look obvious.

Our approach

We take a **care-focused and safeguarding-led approach**, not a punitive one.

This means:

- We aim to notice concerns early
- We respond with care and proportion
- We follow safeguarding processes where needed
- We involve statutory services only when required for safety

Our service is fully remote and works with a small number of clinicians and partners. We take reasonable steps to make sure everyone working with us does so freely and safely.

If something doesn't feel right

If you are a service user, parent, carer, clinician, or contractor and:

- Something feels uncomfortable
- You are unsure about a situation
- You are worried about someone else

You do **not** need to be certain or have proof.

You can contact us to talk things through, and we will listen carefully and respectfully.

How concerns are handled

Any concerns about exploitation or harm are managed through our safeguarding processes.

These are designed to:

- Protect people
- Minimise distress
- Respect individual circumstances
- Use the least intrusive response possible

Need this information in a different way?

If you would like this information:

- In a different format
- Explained verbally
- Broken down more slowly

Please let us know. We are happy to help.

Modern Slavery & Exploitation – Our Commitment



We want everyone who comes into contact with our service to **feel safe, respected, and treated fairly.**

Why we're sharing this

This is to explain, calmly and clearly, what modern slavery means and how to get help if something doesn't feel right.



What is Modern Slavery?

It can include things like:

- Being **forced** to work when you don't want to
- Being **controlled** or threatened
- Not being **paid fairly**
- Someone taking advantage of vulnerability



Our Approach

We care and listen. We follow safeguarding processes if needed.

- Notice concerns early
- Respond with **care**
- Use the least intrusive response



If you're worried, you can talk to us.

You don't have to be sure.
We're here to **listen.**

- If something feels **wrong**
- If you're **unsure** about a situation
- If you're **worried** about someone else



Need this in a different format?

We're happy to help.



Large Print



Easy Read



Talk to us

This sits alongside our Safeguarding Policy and will be reviewed as our service develops.